

Remote Monitoring System deployed for India's leading MSO

Remote Management System

- Improve the overall QoS and enhance CX through proactive real-time monitoring, enabling the Ops teams to monitor CPEs, client's network endpoints and quickly troubleshoot through a single portal
- Deployed in 200K Android STBs (2 variants)

Key features deployed

- Remote CPE Monitoring & Management
- Dashboards for monitoring deployed CPEs
- Watchlist to monitor raw data collected from a CPE
- Business Intelligence Reports catering to various stakeholders
- Device Management portal for managing devices remotely
- Intelligent firmware rollouts
- CPE Management (Reboot, Factory Reset, App cache clearing)

Key benefits delivered

- Dashboards for deployment monitoring
- Real-time alerts
- Faster Troubleshooting
- Zero Touch Provisioning
- Device Control and Management

