

Intelligent Workflow Automation reduces Service rollout time

Customer

- Leading European Operator

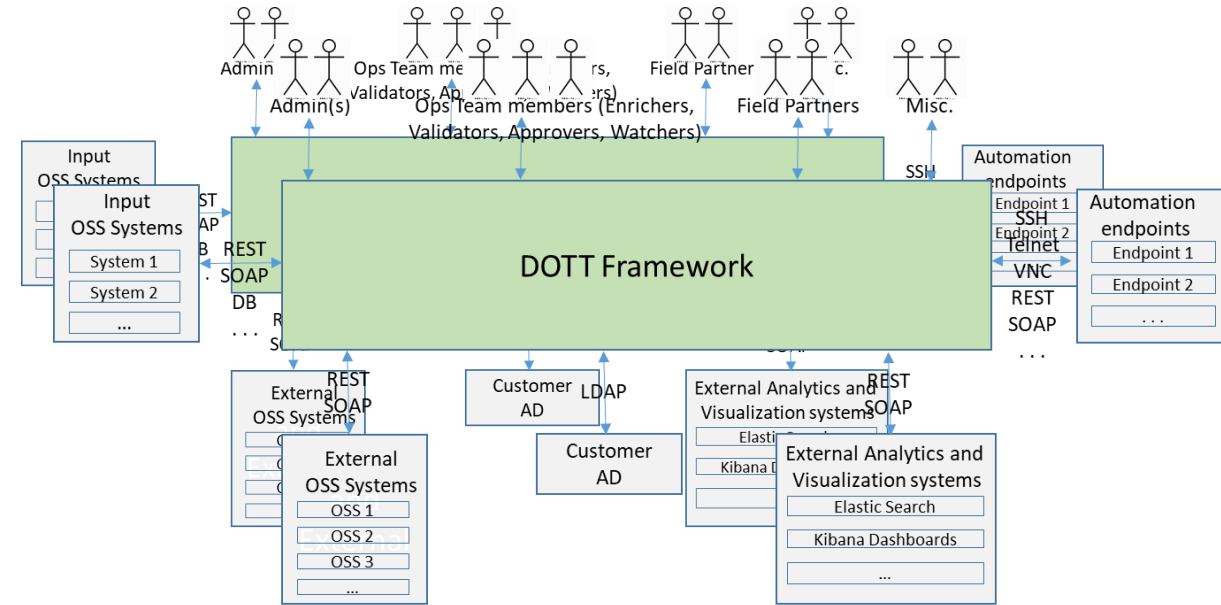
Scope

Operator Challenge - Multi-vendor and multi-domain systems required specialized support team. Multiple manual processes were time consuming, error prone and led to operational inefficiency

Values delivered

- Zero touch provisioning
- Centrally controlled and federally executed
- Deterministic in time and effort
- Low latency and Low in-process errors
- Significantly reduced manpower
- Modularized and reusable

Operator Benefits: Increased **First Time Fix Rates** and reduced **MTTR** and reduction in **contract workforce** by improved operational efficiency.



Business Impact

Service provisioning Automated saving time and providing visibility

Typical Usecases

- Service Enablement
- Enabling service provisioning /Configuration
- Acceptance Testing Automation
- Rollout / Upgrade Release Automation
- Rollout / Upgrade