

Remote Monitoring System deployed for India's leading MSO

Deployment Highlights



- ❖ Remote Monitoring solution currently deployed for monitoring the health of Airtel's Android based STBs
- ❖ Deployed in 2 variants covering 500k devices
- ❖ 50+ parameters covering system health, environment, performance and user experience are monitored at 15 minutes interval
- ❖ ETL pipe line and dashboards deployed using Amazon cloud services for redundancy, scalability and security
- ❖ Main components deployed are
 - ❖ NoC Dashboards with configurable thresholds and filters
 - ❖ Drill down reports for parameters monitored
 - ❖ Watchlist Application for triaging individual STB
 - ❖ BI Reports for top management including automated emails

Values Delivered

Near real time monitoring of deployed STBs

Proactive issue resolution ahead of customer escalations

Automated daily report with consolidated statistics

